

# *Privacy collection statement for PwC Volunteering*

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# 1 Privacy collection statement for PwC volunteering

## **Introduction**

PricewaterhouseCoopers (**PwC, we, or us**) is committed to protecting your personal information. This statement explains how we treat information about you as an individual we collect through PwC Volunteering (**this system**). By using this system, you agree to us using your personal information (as defined in the *Privacy Act 1988 (Cth)*) in accordance with our privacy policy, which is available at [www.pwc.com.au/privacy](http://www.pwc.com.au/privacy), and the terms of this statement. This Privacy Collection Statement may be amended from time to time and any substantial changes will be notified to users through this system.

## **How do we collect your information?**

As part of the user registration process, we collect basic information about you, including: your name, address, email address, phone number and organisation, position and organisation logo.

You agree to provide accurate, complete and up-to-date information when registering to use this system.

## **Do we collect sensitive information about you?**

We don't intend to collect sensitive personal information about you through this system. Sensitive personal information includes information about your gender, race or ethnic origin, political opinions, religious beliefs, trade union membership, criminal records, physical or mental health, or sexual life.

If you provide sensitive personal information to PwC through this system, you do so voluntarily and PwC accepts your consent for us to collect, store and use your sensitive personal information in the same ways as other personal information described in this statement.

## **How do we use your personal information?**

PwC may use your personal information for a range of purposes, including:

- To authenticate your identity and prevent unauthorised access to this system and our other sites or services, if applicable
- To operate, administer, manage and improve this system.
- To personalise and enrich your experience when using this system.
- To develop and manage our relationship with you, including by providing you with information about us and our services.
- To develop and market our business and services, to conduct benchmarking and data analysis including, for example, regarding use of this system and the demographics of its users, to conduct quality and risk management reviews.
- Any other purposes for which you consent to PwC using the information or for which PwC is required or permitted by applicable law or regulation to use the information.
- Any other purposes for which you provided the information to PwC.

We will not pass your information to third parties for direct marketing purposes.

## ***Where will my personal information be transferred or stored?***

PwC is a global network with member firms around the world. We may transfer and disclose your personal information to other PwC member firms for any of the purposes set out above. For a list of countries where PwC member firms are located, please see <http://www.pwc.com/gx/en/office-locations/index.jhtml>.

As a result, your personal information may be transferred outside the country where you are located. This includes countries outside Australia and countries that do not have laws that provide specific protection for personal information. Any relevant overseas entity will not be accountable under the *Privacy Act 1988 (Cth)* and you will not be able to seek redress under the *Privacy Act 1988 (Cth)* if the overseas recipient handles your personal information in breach of the Australian Privacy Principles. Please contact us if you do not consent to this provision.

PwC uses resources and servers located in various countries around the world to process your personal information. Your personal information may also be transferred to third party service providers who process information on PwC's behalf, including providers of information technology, identity management, website hosting and management, data analysis, data back-up, security and storage services. The third party service providers may also use their own third parties (sub-processors). PwC's third party service providers and their sub-processors are bound to maintain appropriate levels of security and confidentiality and to process personal information only as instructed by PwC.

PwC may disclose your personal information to law enforcement, regulatory, or other government agencies or to other third parties as required by, and in accordance with, applicable law or regulation.

## ***How do I access the personal information you hold about me?***

Our privacy policy explains how to contact us and our approach to requests (including for access and correction), enquiries or complaints regarding personal information we hold about you.

## ***Can I deactivate my account?***

Yes. You may deactivate your account at any time by making a request to your PwC contact.

## ***How long will PwC retain my personal information?***

PwC will retain your personal information for as long as is required for any of the purposes described above or as required by applicable law or regulation.

## ***Does this system use cookies?***

Our privacy policy explains our use of cookies.

## ***Does this system use analytics tools?***

This system uses tools to analyse user actions, such as clicks or viewed items within this system and also to analyse content in the search index.

## ***Will my information be secure?***

Our privacy policy explains the security of personal information.

[www.pwc.com.au](http://www.pwc.com.au)

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PwC refers to the Australian member firm and may sometimes refer to the PwC network.

Each member firm is a separate legal entity. Please see [www.pwc.com/structure](http://www.pwc.com/structure) for further details.

