Outcomes – based funding
Shift from volume to value to enable prevention, new care models and eliminate cost-shifting. Explore new models to drive innovation, e.g. social benefits bonds, PPPs. Integrate behavioural incentives into insurance.

Consumer empowerment
Identify and deliver on what consumers value most, putting the “patient at the centre”. Use patient-reported outcomes to measure success and provide greater transparency to support better decisions.

Keeping people healthy
Shift focus from treatment of illness to wellness and prevention (including social determinants of health). Increase health literacy and encourage Australians to take greater responsibility for their health.

Right care, place and time
Implement new models of “integrated care” (e.g. prevention and care in the community). Increase quality and eliminate waste. Rethink business models, e.g. products to solutions, experience.

Digital and Analytics
Leverage technology and integrated data to deliver more convenient, affordable and personalised prevention and quality care. Build cyber security capabilities to manage increased risks as we digitise the health system.

Reconfigure the workforce
Build new capabilities for the future, e.g. digital and analytics, multi-disciplinary teams, leadership and change management. Consider how AI and robotics can complement human capital.

Collaboration
Public and private organisations, Commonwealth and State, new entrants and established players, even competitors can benefit by partnering to deliver consumer-centred health services.
The Future of Health will look very different to today

Past

Future

Acute care → Chronic disease

Treatment of illness → Keeping people healthy

Doctor Centred Care → Patient Centred Care

‘In-hospital’ Care → Integrated Care

Manual labour → Digital and automation

Fee for service/activity → Outcomes-based funding

‘Do-it-yourself’ silos → Partnering

Domestic focus → Globally connected