



Reimagining Healthcare

Seven focus areas for leaders

Consumer empowerment



Identify and deliver on what consumers value most, putting the “patient at the centre”. Use patient-reported outcomes to measure success and provide greater transparency to support better decisions.

Keeping people healthy



Shift focus from treatment of illness to wellness and prevention (including social determinants of health). Increase health literacy and encourage Australians to take greater responsibility for their health.

Right care, place and time



Implement new models of “integrated care” (e.g. prevention and care in the community). Increase quality and eliminate waste. Rethink business models, e.g. products to solutions, experience.



Digital and Analytics

Leverage technology and integrated data to deliver more convenient, affordable and personalised prevention and quality care. Build cyber security capabilities to manage increased risks as we digitise the health system.



Reconfigure the workforce



Build new capabilities for the future, e.g. digital and analytics, multi-disciplinary teams, leadership and change management. Consider how AI and robotics can complement human capital.



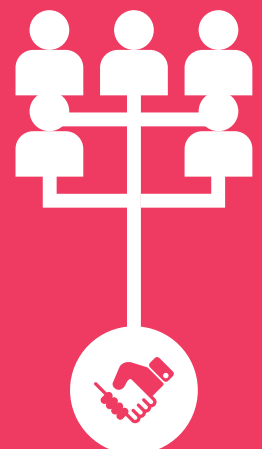
Outcomes – based funding

Shift from volume to value to enable prevention, new care models and eliminate cost-shifting. Explore new models to drive innovation, e.g. social benefits bonds, PPPs. Integrate behavioural incentives into insurance.



Collaboration

Public and private organisations, Commonwealth and State, new entrants and established players, even competitors can benefit by partnering to deliver consumer-centred health services.





The Future of Health will look very different to today



Past

Future



Acute care

Chronic disease



Treatment of illness

Keeping people healthy



Doctor Centred Care

Patient Centred Care



'In-hospital' Care

Integrated Care



Manual labour

Digital and automation



Fee for service/activity

Outcomes-based funding



'Do-it-yourself' silos

Partnering



Domestic focus

Globally connected

