



## Frequently Asked Questions – Dividend to ordinary unsecured creditors

Dixon Advisory & Superannuation Services Pty Ltd (DASS or the Company) ACN 103 071 665  
(Subject to Deed of Company Arrangement)

Updated: 24 April 2025

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### Purpose of this document

We have prepared this Frequently Asked Questions (**FAQ**) document to assist creditors of the Company in answering questions in relation to the DASS Dividend to ordinary unsecured creditors on 24 April 2025.

This document is intended for use by the creditors of DASS and is not intended for general circulation, publication, reproduction or any other use other than to assist creditors in the Deed Administration.

### FAQ

QUESTION	ANSWER
1. <i>Is this the only payment (Dividend) I will receive from the DASS Deed Administration?</i>	On 24 April 2025, the Deed Administrators declared a <b>first and final dividend</b> and therefore, do not anticipate any further distribution to creditors under the Deed of Company Arrangement.
2. <i>Why have I been paid less than the amount I was admitted for in my Proof of Debt (POD) form by the Deed Administrators?</i>	<p>Creditors receive a “cents in the dollar” return based on their admitted POD in the Deed Administration, subject to the assets available for distribution.</p> <p>By way of example, if you are a creditor of DASS who has been admitted to rank for the dividend for \$1,000 (i.e., the loss calculation recorded in your POD), and the dividend declared is 7.96 cents in the dollar, then you will receive a dividend payment of \$79.60.</p>
3. <i>When will the Dividend payment be received into my nominated bank account?</i>	If you have received the dividend notice dated 24 April 2025 and completed all of the required steps to verify your bank account details, the Dividend payment will be paid into your nominated bank account by no later than 2 May 2025. The bank account you have nominated is the one recorded in the “Bank Account Verification” section of the Creditor Portal.

<p><b>4. <i>My POD was admitted by the Deed Administrators and I received the Dividend notice on 24 April 2025. I was expecting payment to be made by 2 May 2025 – why have I not received payment yet?</i></b></p>	<p>There may be a number of reasons why you have not received the Dividend payment by 2 May 2025, including:</p> <ul style="list-style-type: none"> <li>• You did not submit the “Bank Account Verification” page in the Creditor Portal</li> <li>• You did not provide the information requested by the Deed Administrators to verify your bank account details</li> <li>• The Deed Administrators have requested information related to the assignment of your “right of action” against DASS but have not received sufficient information to determine who the correct claimant is</li> <li>• The payment has “bounced” and the Deed Administrators will need to seek alternative bank account details from you.</li> </ul> <p>Please contact the Deed Administrators’ office on the contact details below should this apply to you.</p>
<p><b>5. <i>Does the Dividend include the class action settlement proceeds?</i></b></p>	<p>Yes, the Dividend includes the class action settlement proceeds. For further information on the class action settlement proceeds, please refer to the “FAQ – Deed of Company Arrangement August 2024” document, specifically Section D available on the PwC DASS insolvency website - <a href="https://www.pwc.com.au/deals/business-restructuring/insolvency-cases/dixon-advisory-superannuation-services-pty-ltd.html">https://www.pwc.com.au/deals/business-restructuring/insolvency-cases/dixon-advisory-superannuation-services-pty-ltd.html</a></p>
<p><b>6. <i>Does the Dividend include proceeds from my claim submitted to the Australian Financial Complaints Authority (AFCA) or compensation from the Compensation Scheme of Last Resort (CSLR)?</i></b></p>	<p>No, the Dividend does not relate to either the AFCA or CSLR claims submitted against the Company.</p> <p>If you have any questions related to the AFCA process or the CSLR, including how any distribution received under the Deed of Company Arrangement interacts with any claim made against AFCA or the CSLR, we suggest you contact those bodies directly.</p>
<p><b>7. <i>Is the Dividend taxable or fully franked?</i></b></p>	<p>Creditors should seek their own independent income tax advice with regard to the Dividend.</p> <p>For the avoidance of doubt, costs associated with seeking any independent income tax advice is not a cost of the Deed Administration and is borne by the creditor.</p>



#### **Further questions?**

Please contact the Deed Administrators via the Creditor Portal or alternatively, via email at [au\\_dass\\_queries@au.pwc.com](mailto:au_dass_queries@au.pwc.com)